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Nye Veier increases
their performance
with LMS365

Challenge

LMS365 supports the training needs of Nye Veier

The company used excel spread sheets to manage their archive of training activities, which proved a challenge as compiling an archiving history in excel was both a tedious and cumbersome process. The spreadsheets were difficult to analyze as the data set grew and emerged over time, increasing the risk of mistakes that would lead to bad results and decisions. Nye Veier was faced with yet another challenge; to find an appropriate solution to accommodate their business objectives. As a government owned company with 150 employees, they were required to keep record of every public communication for transparency by law.

"Almost all of our employees are handling documents daily which need to be archived but not many did," Daniel Wiese-Møller said. They focused on finding a system which could increase the archiving rate within the company.



SharePoint with LMS365 as an add-in is a *seamless and convenient solution* from an end-user point of view. It keeps the same look and feel.

Solution

Nye Veier had been using SharePoint extensively within the company, prompting them to search for a solution that could compliment their use of Microsoft 365. The discovery of LMS365, an add-in to SharePoint, did not require any separate handling or creation of users, thus eliminating unnecessary time use.

The employees could remain within Microsoft 365 where familiarity, recognition and governance were important.

In addition, being a government owned company, it was important for Nye Veier to be able to easily keep track of their learners' training activities and create reports to document it. LMS365 was a good fit as it offered a seamless integration of Microsoft's business analytics service Power BI.

Having easy access to ready-made templates made it possible to provide visual reports during the training process.

Results

After implementing LMS365 Nye Veier created a contest between their seven offices to reach an archive rate of 80%. Each month a new contest with a prize was at stake.

"To achieve this result, we visualized the rate prior to the contest, then created a mandatory e-learning course, which was completed by almost everyone," Wiese-Møller concludes.

With the introduction of Power BI reports to effectively monitor, track and trace progress, the managers were able to encourage employees to complete the mandatory training resulting in a high level of participation. Additionally, the archiving rate increased followed by a raise in the productivity rate for each employee. Power BI reports had a positive effect on the ability to visualize data content across important success metrics: to deliver content, create induction courses, archive documents, and minimize the job for the end-user.

The combination of Power BI and LMS365 enables the leaders to take full responsibility of LMS365 and effectively drive corporate goals into learning outcomes through incentives. The fact that LMS365 provides an intuitive mobile app also proved an advantage to Nye Veier. At present they are using the LMS365 mobile app regularly during off site projects to archive information while on the road.



High level of participation



Effectively drive corporate goals into learning outcomes through incentives



LMS365 provides an intuitive mobile app

Future

Nye Veier is keen on leveraging more of their resources on Office 365 applications to standardize the channels further. This is noticeable in their daily use of Microsoft Stream for their complimentary video repository e.g. for classroom and e-learning recordings, as well as their considerations for including the use of the LMS365 integration for Microsoft Teams.

Microsoft Teams brings everything together in a shared workspace where you can chat, meet, share files and combining it with LMS365 provides the opportunity to engage with trainers and learners in a social learning context. Furthermore, they are currently looking into increasing the effectiveness of their courses through the management of bulk learners. By implementing External365 they will be able to distinguish external learners from internal. This is part of their strategy to maximize their potential by harnessing the power of Microsoft's tools used with LMS365.

About

Nye Veier is a relatively little company but with the big responsibility of building roads in Norway during the next 20 years for about €15 billion. Nye Veier A/S is a state-owned company under the Ministry of Transport and Communications with 7 offices in Norway. The company plan, build, operate, and maintain highways.

Quick facts NYE VEIER

Industry: Governmental
HQ (global): Kristiansand,
Vest-Agder, Norway
Established: 2016
Web: www.nyeveier.no

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