



*I am most excited about **enabling our frontline staff to complete their clinical systems training** where and when they like. LMS365 within our Microsoft environment means staff don't need to worry about any new login details and can seamlessly transition from working to training.*

– Paul Jones, Head of Clinical Applications

About

Wirral University Teaching Hospital Foundation Trust is one of the largest and busiest acute NHS Trusts in the North West of England, serving a population of more than 320,000 and including the Wirral's only Emergency Department at Arrowe Park Hospital. We provide a high quality range of acute care services and employ over 6,000 staff. We operate three hospitals at two sites – Arrowe Park, where the Wirral Women and Children's Hospital is also located and Clatterbridge General Hospital.

Industry: Healthcare **HQ:** Wirral, United Kingdom **No. of learners:** ~5,000 **Web:** www.wuth.nhs.uk/



Now that the NHSmail has an integrated learning management system (LMS), what are you looking forward to accomplishing in your organization?

Our clinical systems training is currently delivered exclusively in face-to-face classroom sessions. The implementation of a LMS365 will enable us to modernize our training delivery which will enable us to not only provide the essential training that we currently deliver, but also expand our training portfolio to allow our clinical and operational staff to learn more about the electronic patient record system they use every day. The system will also provide easier access to learning, helping increase adoption of new technology.

What originally inspired you about LMS365?

We very clearly needed to modernize our training delivery method, and I wanted the solution to be intuitive, easy to navigate, and easy to access. Seeing the use of Microsoft 365 products increasing led me to investigate the possibilities of a system that would work well with this suite of tools. LMS365 fulfilled all the requirements and had a fresh, modern look about it.

Why did you choose LMS365 as the preferred learning and training solution for Wirral University Teaching Hospital?

The product ticked all the boxes that we had identified when looking at moving to an LMS. This was the reason we opted to progress things with LMS365, but the level of engagement we had from the LMS365 team is a big part of the reason why we stuck with LMS365 even when we were facing difficulties in implementing the solution within the NHS central tenant.

What are you excited to do with your LMS365 and Microsoft 365 tools?

I am most excited about enabling our frontline staff to complete their clinical systems training where and when they like. LMS365 within our Microsoft environment means staff don't need to worry about any new login details and can seamlessly transition from one element of their work in Teams or SharePoint into a training course in LMS365, or they can pull out their phone or other mobile device to access learning via the app whilst on a break or at home.

How do you plan to set up your training environment with LMS365 and Microsoft 365?

We will start by building our course catalogue within SharePoint and enable access to courses and pathways through the LMS365 mobile app. Once this is established, we can start looking at targeted education through Microsoft Teams using the team, channel, and tabs structure.

How can other NHS organizations leverage LMS365 now being within the NHSmail tenant?

The work we've done at WUTH with NHS Digital (England) means that, following the usual procurement process, other Trusts should be able to easily implement the LMS365 solution into their own area of the NHSmail central tenant.

LMS365 | Revolutionizing training at the NHS

Wirral University Teaching Hospital worked with LMS365 to install the learning management solution into the NHS central tenant, known as NHSmail. By automating their training structure and providing a better way to teach doctors and nurses how to use internal systems, they are able to achieve their goals of modernization and adoption. And now, with LMS365 available in the central tenant, other NHS organizations can easily turn on the course catalog with the purchase of a LMS365 license. Join the millions of active users already benefiting from LMS365 and take your clinical applications training structure to the next level.